



APPRENTICESHIP TRAINING:

Healthcare Cleaning Operative Level 2

Learn how to provide a hygienically clean healthcare environment in which service users, staff and other users can thrive, work and develop.



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Course Overview



This apprenticeship is designed for employees whose sole responsibility is cleaning the work environment to a high standard in a professional healthcare setting.

This apprenticeship is also suitable for cleaning operatives working in environments where an exceptional standard of cleanliness is imperative prevent adverse effects on the health of high-risk service users.

It is suitable for workers in hospitals, care homes, doctors/dentist surgeries, healthcare settings within prisons, schools and childcare facilities, leisure facilities and first aid settings.

Upon completion of the course, learners will have a good working knowledge of:

- How to provide routine hygienic cleaning of the healthcare environment to maintain all standards in compliance with the National Standard of Healthcare Cleanliness 2019 as a minimum as well as local standards policy, guidelines and operating procedures. How to undertake specialist cleaning projects when required.
- How to identify the safest and most appropriate methods of cleaning for different situations.
- Cleaning organisational skills.
- How to identify and use the correct cleaning products and chemicals for the job, and how to safely store these products in compliance with COSHH.
- How to maintain good housekeeping practices, stock management and record keeping.
- How to manage infection prevention and control.
- How to safely manage equipment to the correct standards.

This is a 12-month apprenticeship programme that gives your employees the confidence, skills, knowledge and behaviours to deliver first class cleaning standards across a range of healthcare settings.

The programme is delivered during normal working hours and training can be flexible to meet the needs of your organisation. We use a blend of online, webinar and practical sessions, and the apprentice will receive regular 1-1 sessions and support from their tutor.

What does the Apprenticeship cover?

Key knowledge and skills learners will gain on this course:

- National and local standards including PPE, NHS cleaning specifications, waste disposal, safeguarding and data protection.
- Risk management and risk assessments.
- Preparation for cleaning. Chemical competence and COSHH.
- Selecting the correct cleaning equipment and chemicals, and the importance of PAT testing.
- Standard Operating Procedures.
- Infection prevention and control, such as segregation of waste, proper waste disposal, cleaning where patients are being barrier nursed, compliance with cleaning and disinfecting policies and colour coding.
- Pest identification and control.
- Rapid response cleaning.
- Scheduled and periodic cleaning, and work prioritisation.
- Types of cleaning and the difference between disinfection and cleaning including terminal cleans, barrier cleans, isolation cleans, discharge cleans and decontamination cleans.
- Personal hygiene.
- Assembling and disassembling key equipment (such as hospital beds).
- Soil classification / contaminating material and removal methods.
- Housekeeping of storage areas best practice.
- Security of cleaning equipment and materials.
- Communication techniques.
- Equality and diversity training

This Apprenticeship will develop your employees' knowledge, skills and behaviours in the following areas:

- Dignity, respect and professionalism.
- Working independently and in a team.
- Reliability, consistency and integrity in your work.
- Time management.
- Work flexibility when required.
- Analytical thinking and problem solving.

Entry Requirements

Key knowledge and skills learners will gain on this course:

- 16 years of age or older
- Work ready
- An interest in Healthcare and Cleaning
- Equivalent to Level 1 English and Maths

What qualifications will you get?

Level 2 Diploma Healthcare Cleaning Operative

End Point Assessment

The end-point assessment of the Healthcare Cleaning Operative Apprenticeship will include a test assessing all knowledge and skills elements in their job role, and a professional discussion using a wide range of evidence collected from their portfolio.

Each assessment is weighted 50/50 and will be graded as a pass, merit or distinction

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