



## APPRENTICESHIP TRAINING:

### Adult Care Worker Level 2

Provide frontline care for vulnerable adults within a range of health and social care settings



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# Course Overview

The Adult Care Worker Level 2 Apprenticeship has been designed to develop your employees' existing care skills and equip them with the expertise to make a positive difference to someone's life when they are faced with physical, practical, social, emotional or intellectual challenges.

Typical roles that this Apprenticeship will support are: Care Assistant, Care Worker, Personal Assistant, Shared Lives Carer, Support Worker, Mental Health Outreach Worker, Rehabilitation Worker & Housing Support Officer.

## Upon completion of the course, learners will have a good working knowledge of:

- Adopting the right values and behaviours to provide high quality compassionate care and support
- Safeguarding & protection in care settings
- How to promote health and wellbeing for the individuals they support
- Ensure dignity is at the centre of all work with the individuals they support, their families, carers and advocates

This is a 12-month apprenticeship programme that gives your employees the confidence, skills, knowledge and behaviours to deliver first class care across a range of care and healthcare settings.

The programme is delivered during normal working hours and training can be flexible to meet the needs of your organisation. We use a blend of online, webinar and practical sessions, and the apprentice will receive regular 1-1 sessions and support from their tutor.

## Apprentix – flexible e-learning software

Apprentix is a collaborative e-learning and e-portfolio management system for apprenticeship training. It offers a user-friendly "Netflix-style" interface for apprentices, giving over 200 hours of high quality online learning for each standard.

Apprentices have access to all the e-learning courses on the system free of charge in addition to the courses built into the apprenticeship package. These can be accessed online anytime, from anywhere, to meet your business needs and saving you time and money.



# What does the Apprenticeship cover?

These are the personal attributes and behaviours expected of all Adult Care Workers carrying out their roles:

## Care

Caring consistently about individuals to make a positive difference to their lives

## Compassion

Delivering care and support with kindness, consideration, dignity and respect

## Courage

Doing the right thing for people and speaking up if the individual they support is at risk

## Communication

Good communication is central to successful caring relationships and effective team working

## Competence

Applying knowledge and skills to provide high quality care and support

## Commitment

Improving the experience of care and support ensuring it is person centred

This Apprenticeship will develop your employees' knowledge, skills and behaviours in the following areas:

- The job they have to do, their main tasks and responsibilities
- The importance of having the right values and behaviours
- The importance of communication
- How to support individuals to remain safe from harm (Safeguarding)
- How to promote health and wellbeing for the individuals they support and work colleagues
- How to work professionally, including their own professional development
- Treating people with respect and dignity and honouring their human rights
- Championing health and wellbeing for the individuals they support and for work colleagues
- Working professionally and seeking to develop their own professional development

# Entry requirements

Undertake the Enhanced Disclosure and Barring Service process and provide the result prior to starting.

The individual must meet the 15 standards as set out in the Care Certificate.

The Care Quality Commission expect that providers who employ healthcare assistants and social care support workers follow these standards to make sure new staff are supported, skilled and assessed as competent to carry out their roles.

- 16 years of age or older
- Work Ready
- Interested in developing a career in Health and Social Care

# What qualifications will you get?

- Level 2 Diploma in Care

# End Point Assessment

The end-point assessment of the Adult Care Worker Apprenticeship will include a situation judgement test, assessing all knowledge and skills elements in their job role, and a professional discussion using a wide range of evidence collected from their portfolio.

Each assessment is weighted 50/50 and will be graded as a pass, merit or distinction.

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care workers to offer  
a first-class service.

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